



DHR – Frequently Asked Incentive Questions

What if I was scheduled to receive an incentive in July, August, or September?

By October 11, complete enrolling all private pay children into ARISE, then send an email to **dhr_qrispayments@dhr.alabama.gov** to request being put in the queue to receive the incentive for your facility.

Who should I enroll in ARISE?

All students who are currently enrolled and attending your facility should be enrolled in the ARISE system for them to count in your enrollment for incentive purposes. (OSR/EHS/Head Start/All children not participating in subsidy, should be enrolled in ARISE as private pay.)

When are the QRIS updates effective?

July 1, 2026

What is the enrollment eligibility requirement to receive an incentive?

For centers, 10% of total capacity must be enrolled in ARISE and attending for compensation purposes; 2 children for family homes and 5 children for group homes.

When is the enrollment of a facility captured?

Enrollment is verified on an annual basis as following: for a STAR 1 facility, during the licensing annual/renewal visit, and at the QRIS anniversary for STARS 2-5.

How will my incentive amount be determined according to the incentive matrix?

If a facility meets incentive eligibility requirements, their incentive will be awarded based on the facility type (Center/Family/Group), star level (1-5), and the verified number of children enrolled.

How do I set up my vendor code so that I can receive an incentive?

Email **dhr_qrispayments@dhr.alabama.gov** for directions to get your vendor code set up.